

Frequent questions

About the establishment ...

-Is ther parking at the hotel?

No, but there is a public parking less than 5 minutes walk from the hotel.

If you come by car, we recommend you park your car in Plaza Sant Jordi, right next to the hotel, enter reception to leave your luggage and here we will show you where the nearest public parking is, so you can park with tranquility.

- Is there a 24 hour reception?

In winter, reception hours are until 5:00 p.m.

From April to October, reception hours are until 7:00 p.m.

-What is the check-in and check-out schedule?

Your room will be available from 2:00 p.m. In case you arrive before that time, you can leave your bags at the hotel and enjoy the facilities until your room is ready.

The day of your departure, you can have your room until 12.00 noon. You can leave your bags until the time of departure and we also have a courtesy shower.

-Can I leave the room late?

A late check out can be offered upon availability. Our front office team is happy to assist.

- How far is the Annex building?

You just have to cross the street, it's just opposite

-What is the difference between the annex building and the main building?

The Junior Suite and Superior category rooms are located in the annex building.

-Are there special prices for groups?

Contact us at the reservation email (info@sonsantjordi.com) and we will quote your reservation with our best price for groups.

-What is the ecotax tourist tax? Who should pay?

It is a local tax applied by the Balearic Government, for which, tourist establishments such as hotels must apply a rate to all customers over 16 years of age. This rate varies according to the time of year and the category of the hotel, but normally it ranges between 3 and 4 euros per person per day.

Can I come with my pet?

Yes, you can come with your pets (under 10 kg weight) in the months of November to April, without charge.

- Is there free WIFI service?

Yes, in the common areas.

About the rooms

-Is there a lift ?

Yes, please ask for any request for mobility

-Are there rooms with bath or shower ?

Yes, both are available. Please make your request

- Are the adjoining rooms ?

Yes. please ask for request for families or groups options

- Is there kitchen facilities?

Yes. There is acommodation with complet kitche on request.

-Is there baby facilities?

Yes. the Junior Suites Offers Microwave and childbeds. Please inform us by email or phone of your request

- Can children come ?

Yes. The children are more than welcome and there are family room. If you like the animals, we will be happy to intoduce you our pets.

Additional services

-Is there Pool heated?

Not, but is opened from May to October , when the temperatures in Mallorca can be between 21 – 30°C

- How can you book yoga classes, massages, wellness area?

Write us an email with your requests and we will answer you with the availability and prices.

- What does the wellness area consist of?

It is a relaxation area with massage area, sauna and Turkish bath exclusively for couples or a maximum of 4 adults (over 18 years old).

- It must be reserved 24 hours in advance.
- Massage reserve. Price list, * price variation report
- Sauna and Turkish bath open from October to May.

- Is there Laundry and Ironing Service?

Service with charge. Delivery in 24h.

- Is towel service offered?

Yes, the hotel provides on request pool and beach towels (a deposit is requested and returned in full).

Our clients can also enjoy towel and shower service in our sister hotel "Galeón Suites", located on the beachfront in Puerto Pollença.

Do you wish to celebrate your anniversary during your stay?

We offer Cava and flowers in room service, Romantic Dinner in Restaurant "La Placeta", personalized cards, etc. Check prices.

If you have any special request, do not hesitate to contact us.

Is there a restaurant in the Hotel?

In Son Sant Jordi you will find the independent restaurant "La Placeta". It offers a select variety of meat and fish, local product and homemade desserts with a small selection of wines from Mallorca and different regions of Spain .

- Hours: open from April to October from 1:00 pm to 4:00 pm and from 7:00 pm to 11:00 pm.
- Rest day: Monday. Clients who have booked in Half Board are offered Monday dinner at a nearby restaurant.
- It is essential to book in advance on weekends.
- Vegan, gluten-free, vegetarian options are available upon request ...
- Room Service available from March to October from 12:00 to 23:00.

-Half Board. (photos and descriptions)

Half board includes breakfast and dinner (set menu with two different options in La Placeta restaurant), drinks during dinner not included.

-Picnic and Early Breakfast

If you wish to have breakfast before the opening hours of the restaurant, check in the reception the day before.

If you need a picnic to go on a trip or to the beach, etc., you can request it at the reception one day before. Service with charge.

-Luggage Transfer.

We can organize the transfer of your luggage. The price depends on the destination.

-Group special rates.

FAQS Son sant jordi

Contact us at the reservation email (info@sonsantjordi.com) and we will quote your reservation with our best price for groups.

-Bicycle Courtesy

We offer two bicycles for a day trip to get to know the town and surroundings. It is essential to notify 24 hours in advance.

- Bicycle Garage.

We have a closed garage so you can store your bicycles. It is essential to book it in advance.

- Rent-a-car

Collection and return service at the airport. It is advisable to book one day in advance.

What to visit near Pollença

- **Puerto Pollensa at 6 Kilometers.** It is at the same time a port and tourist center of great beauty.
- **Cala Sant Vicenç 3 km.** Unique landscape, four crystal clear coves and prehistoric caves called l'Alzinaret.
- **Formentor Faro 26.5 km.** how to access Summer road closed. It is located on the northern tip of the island of Mallorca.
- **Golf courses nearby:**
 - Golf Pollença (3.9 km)** with 9 holes and par 70.
 - Alcanada Golf Club (16 km)** north of Puerto Alcudia, 18 holes with par 72.
- **Beaches:** The beaches of Pollensa Bay are very different from each other but all share spectacular views: Llenaire beach, Can Cullerassa beach.
To the north of the marina and backed by the Paseo Voramar, the beach of Albercutx. The beach of Formentor, surrounded by pine trees and crystal clear waters.
- **Alcúdia at 11.8 km.** Beautiful walled town, worth seeing its old town.
- **Victoria Hermitage Alcudia at 17.2 km.** Nice place where you can enjoy wonderful views of the Bay of Pollença.
- **Winery wines.** There are several wineries in our environment that can be visited, if you are a wine lover do not miss the occasion.
- * **Lluc monastery to 21.2 km.** Beautiful monastery in the Serra de Tramuntana.

How to get there:

BUS

<https://www.tib.org/documents/30683/312675/L340%2C%20des%20de%202018.11.01.pdf>

AEROTIB ALCUDIA

<https://www.tib.org/documents/30683/410984/LA32%2C%20des%20de%202019.04.15.pdf>

Book a car rental

We offer you Express Service, with very access at Airport. Please contact with us for further information

- Can you book a transfer to the airport?

Yes, we can arrange the transfer by taxi service. Write us an email with your arrival day, flight number (origin / destination), number of passengers and we will reply you with the confirmation as well as the price.

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Can not find the information you need?

If you have another question that does not appear on the list, please do not hesitate to contact us.